

Grownote Privacy Policy

YOU OWN YOUR DATA

Grownote is an online orchard management system which stores information about a company or individual (or Organisation) as provided or entered by that company or individual. Grownote will store information that is entered by You, or is imported on Your instruction. The Data entered, or imported on instruction by You, remains Your property and Grownote will not use nor make available for use any of this information without Your permission.

YOU CONTROL WHO HAS ACCESS TO YOUR DATA

The Data entered, or imported on instruction, by You is stored securely in a database and is only accessible to any person You have authorised to use the Service.

IT IS YOUR RESPONSIBILITY TO KEEP YOUR PASSWORD SAFE

In the interests of problem-solving Grownote and Grownote's staff are able to access Your Organisation's account or Data without receiving an invitation to do so from You.

GROWNOTE MONITORS SYSTEM USAGE

The Data entered, or imported on instruction, by You is stored securely in a database and is only accessible to any person You have authorised to use the Service. It is Your responsibility to keep Your password safe. Grownote, Grownote's staff and Grownote's partners do not have access to Your password.

Grownote staff can also access non-identifying and aggregated usage information and transaction volumes. This is in order to better understand how our customers are using the System so we can improve the system design and where appropriate have the system prompt users with suggestions on ways to improve their own use of the system. All aggregated usage information is stored in a secure Grownote data warehouse facility.

YOUR DATA IS SENT SECURELY ACROSS THE INTERNET

Grownote's servers have SSL Certificates issued by leading certificate authorities, so all Data transferred between users and the Service is encrypted. However, the Internet is not in itself a secure environment. Users should only enter, or instruct the importation of, Data into the database within a secure environment. This means that Your browser must support the encryption security used in connection with the System.

Grownote stores your Data in the location Grownote considers will give You the most efficient access from wherever in the world You may be. Access and storage controls via the System are however administered by Grownote in New Zealand as the custodian of that Data (Grownote's address and contact details are [here](#)). Where You access or input Data from somewhere other than the country where the Data is stored or to be stored, You consent to that Data being transferred from one country to the other (including via any intermediate country) as a function of transmission across the Internet.

GROWNOTE DOES NOT STORE YOUR CREDIT CARD DETAILS

Your credit card details are not stored by the System and cannot be accessed by Grownote staff.

Your credit card details are encrypted and securely stored by Direct Payments Solutions Ltd to enable Grownote to automatically bill your credit card on a recurring basis.

Grownote will give you access to Your Data at any time, including post-subscription by arrangement and at a cost to be advised.

Access to the Data may be permanently deleted by Grownote 180 days after You stop paying for the Service or at Your request.

The Service utilises "cookies" and other technical measures that enable us to monitor traffic patterns and to serve you more efficiently if you revisit the site. A cookie does not identify You personally or contain any other information about You or Your Organisation, but it does identify Your computer. You can set your browser to notify you when you receive a cookie and this will provide you with an opportunity to either accept or reject it in each instance.

Grownote will not sell or otherwise provide Your personal information to a third party, or make any other use of personal information about You for any purpose which is not incidental to the normal use of the Service.

Grownote sends billing information, product information, System updates and System notifications to You via email.

You can opt-out of any email communications with the exception of billing invoices.

Where appropriate email communication will contain clear and obvious instructions describing how You can opt to be removed from the mailing list. Grownote will remove You upon Your request.

You are responsible for checking the Privacy Policy of any third-party applications the System links to.

The System may contain links enabling the electronic exchange of data with third-party applications. Grownote takes no responsibility for the privacy practices or content of these applications.

This policy may be updated from time to time

Grownote reserves the right to change this policy at any time and any amended policy is effective upon the posting on this website. Grownote will make every effort to communicate these changes to You via email or notification via the website.

Please read our Agreement containing Terms of Use

Use of this System is subject to Grownote's **Terms of Use** contained in your Agreement. This Privacy Policy should be read in conjunction with the Terms of Use in the Agreement. In the event of a conflict or disagreement between this Privacy Policy and the Agreement, the Agreement will prevail.

Last updated: 27 November 2012